

We at the Woodstock Pharmacy understand that we provide an essential service. We want to assure you that we will stay open. We can do this only with your help. We tried to stay open for shopping as usual on Monday and Tuesday, but the crowds in the store created conditions that meant we couldn't be sure we could maintain safe conditions. In addition, we are short staffed as some staff have conditions that make them more vulnerable to the virus and cannot work with the public during this emergency. We cannot operate if our staff becomes sick.

Our team approach to this emergency is understanding that getting people what they need is a shared responsibility.

Therefore the pharmacy will be closed to the public, and the doors will be locked to make sure both staff and customers are protected. We will meet customers at the door with their purchases. Details for arranging for prescriptions and over-the-counter medications are described below.

First, and most important, if you are feeling sick or have been in contact with a sick person (cold or flu symptoms-coughing or sneezing), **please stay home.** Please plan ahead, and we can mail your prescription. We will respond to health emergencies as we always do.

Our staff is committed to serving you:

We will be available at the pharmacy Monday through Saturday from 8-6. We will be closed Sundays until further notice.

If you have a prescription refill or a new prescription, you can pick it up at the front door. The same is true for any over-the-counter medication.

We will disinfect frequently-used surfaces and equipment.

We will provide mail delivery of phone orders (anyone who is sick or has been in contact with a sick person **must** use this option. **Please, no exceptions**)

We will make sure you get your medicine and other health care needs.

We ask the following from our customers to help keep us safe and working for you:

Please call in your refill prescription, or have your doctor send or call in a new prescription, and pay by phone. We will give you a time to pick it up. Call the pharmacy regarding new prescriptions. You won't be able to enter the store to check on a prescription. Call us or knock on the door when you arrive. We will do everything possible to avoid having you wait.

Please minimize cash and check payments. And please leave your credit card on file for faster service.

Thank you,

Gary, Jim, Gail, Rachel, Colleen, Sarah, Wendy, Mimi, Cyndy and Cerri